

	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013	2013/2014 - Mid Year (October)	Annual Projected	Note
	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %		
PCNs issued:								
On-street PCNs	36,909	37,798	35,245	41,690	39,575	18,584	37,168	
Stationary CCTV PCNs	5,184	9,907	21,609	18,320	6,469	12,808	25,616	One
Moving Traffic PCNs	4,640	6,143	3,463	14,399	17,461	2,518	5,036	
Vehicle drove away/prevented from serving	297	1,863	2,055	2,342	1,511	633	1,266	
Total (excludes void/unissued PCNs):	47,013	55,719	62,372	73,847	65,016	34,543	69,086	
Top 5 contraventions:								
Contravention 1	Yellow lines - 12,655 PCNs	Loading Ban - 15,706	Loading ban - 23,779	Loading ban - 20,249	Loading ban - 20,343			
Contravention 2	Loading ban - 11,333 PCNs	Yellow lines - 12,239	Yellow lines - 11,348	Yellow lines - 13,040	No-entry sign - 14,162			
Contravention 3	Paid time expired - 3,935 PCNs	Footway Parking - 4,195	Footway parking - 4,775	No-entry sign - 10,548	Yellow lines - 11,965			
Contravention 4	No P&D ticket - 3,144 PCNs	Paid time expired	Paid time expired - 3,706	Footway parking - 4,118	Suspended bay - 4,138			
Contravention 5	Footway parking - 2,717 PCNs	No P&D ticket - 3,689	Pedestrian crossing - 3,365	Suspended bay - 3,940	Paid time expired - 2,933			
Top 5 streets for PCNs.								
Street 1	OLD BROAD STREET - £191,385	LIVERPOOL STREET - £201,015	OLD BROAD STREET - £218,300	OLD BROAD STREET - £840,633	OLD BROAD STREET - £973,730			
Street 2	LIVERPOOL STREET - £155,590	OLD BROAD STREET - £198,785	FINSBURY CIRCUS - £122,980	FINSBURY CIRCUS - £201,860	FINSBURY CIRCUS - £159,510			
Street 3	FINSBURY CIRCUS - £116,305	GRESHAM STREET - £162,040	WEST SMITHFIELD - £95,280	CORNHILL - £124,030	ROPEMAKER STREET - £104,802			
Street 4	CORNHILL - £92,040	FINSBURY CIRCUS - £92,270	LIVERPOOL STREET - £89,339	CANNON STREET - £119,005	CORNHILL - £89,194			
Street 5	WEST SMITHFIELD - £74,559	WEST SMITHFIELD - £68,755	GRESHAM STREET - £54,320	WEST SMITHFIELD - £91,280	WEST SMITHFIELD - £65,171			
Clamp/Removals								
Clamps	20	12	0	1	0	0	0	
Removals	437	512	373	363	368	230	460	
Totals:	457	524	373	364	368	230	460	
Night-time Economy PCNs								
On-Street - 10pm to 6am	1281	1535	1327	2116	2369	1121	2,242	
CCTV - 7pm to 11pm	638	795	1287	1276	924	704	1,408	
Total (includes void/unissued PCNs):	1,919	2,330	2,614	3,392	3,293	1,825	3,650	
Recovery Rate	83%	83%	81%	81%	81%	83%	84%	
No. of Letters in response to initial PCN	13,789	20,048	16,500	29,685	26,289	12,335	24,670	
Letter response times	13 days	13 days	19 days	12 days	6 days	6 days	6 days	
% of PCNs resulting in letter or email	29%	36%	26%	40%	40%	36%	36%	
No. of Formal Appeals to Tribunal	1,783	2,700	1,572	1,872	1,189	972	1,444	
Appeal success rate for contested appeals	69%	74%	0%	15%	20%	63%	65%	
Appeals not contested	1,139	2,291	1,521	1,700	534	623	746	Two
% of PCNs resulting in formal appeal	4%	5%	3%	3%	2%	3%	2%	
Cancellations and Write Offs	7,052	8,357	10,140	10,739	11,017	5,497	10,994	
% of PCNs resulting in cancellation/write of	15%	15%	16%	15%	17%	16%	16%	
Payments for PCN received	£2,758,286	£2,873,534	£3,319,565	£4,516,286	£4,216,355	£2,088,860	£4,177,720	
Payment received for TfL enforcement	£41,775	£48,696	£46,052	£34,799	£35,777			
Enforcement expenditure	£3,667,192	£3,897,212	£3,665,518	£3,730,064	£4,109,629	£1,838,561	£3,677,121	Three
Net PCN income	-£867,131	-£974,982	-£299,900	£821,021	£142,503	£250,300	£500,599	
Parking Payments by type:								
Web	30%	35%	42%	46%	46%	50%	50%	
Phone	26%	36%	34%	31%	33%	30%	30%	
Post	44%	28%	24%	23%	21%	20%	20%	
Parking Payments by stage:								
PCN/NTO stage (first stage)	not available	not available	91.23%	95.47%	95.17%			
Charge Certificate (increased charge stage)	not available	not available	8.12%	4.44%	4.38%			
Order for recovery (debt reg. stage)	not available	not available	0.49%	0.06%	0.31%			
Warrant (bailiff stage)	not available	not available	0.17%	0.03%	0.15%			

Note One - For 2012-13, there were a higher amount of moving traffic PCNs due to high levels of non-compliance with a no-entry sign at Old Broad Street and we focussed on that area due to the pedestrian/cyclist/traffic danger element of motorists disregarding these signs.

Note Two - We had circa 500 appeal cases this year for one private taxi firm who have a contract with a company in Primrose Street. We were satisfied that they were waiting for clients to arrive and not just parking so we withdrew from the appeals.

We have given advice to the company on alternative equidistant locations better suited to wait for clients, they have adopted these and PCNs have reduced by 90%.

Note Three - We used last year's figures as a guide for mid-year update estimate as we pay in arrears for some services so payment for services already provided would not appear paid at mid-year.